
























Alert/error code	Alert/error Log code	Android/iOS Application	Alpha UI Symbols	Alert/error description	Notes
A001	/	A001	 Blinking	Low fuel	Warning fuel level, refuel the tank.
A002	/	A002	 Blinking	Maintenance	Time to service expired, call service for regular maintenance.
A003	8	A003	 Blinking	Cleaning	Flue gases temperature warning level. Chimney or heat exchanger cleaning required.
A004	/	A004	 Blinking	Low battery	Low battery, call service for its replacement.
A005	/	A005	 Blinking	Speed sensor	Combustion Fan RPM sensor failure, call service.
A006	239	A006	 Blinking	Door opened	Door open, close the door.
A007	/	A007	 Blinking	Pressure/airflow sensor	Airflow sensor malfunctioned, call service.
E001	/	/	 Lit	Alpha UI keyboard error	User interface display error, call service.
E002	/	/	 Lit	IR communication error	Infrared sensor malfunctioned, call service.
E003	/	/	 Lit	RF Communication error	RF Communication error, call service
E004	/	E001	 Lit	MB communication error	No communication between controller motherboard and user interface, call service
E101	240	E101	 Lit	Fire error	Error, caused by: 1. Ignition failed, 2. water over temperature, 3.

					backfire protection. If the error persists, call service.
E102	241	E102	 Lit	Chimney dirty	Error, caused by: 1. Chimney, air inlet tube or burning pot dirty. 2. manually stopped device before flame detection. If the error persists, call service.
E105	244	E105	 Lit	NTC2	NTC2 temperature sensor failure, call service
E106	245	E106	 Lit	NTC3	NTC3 temperature sensor failure, call service
E107	246	E107	 Lit	TC2	TC2 temperature sensor failure, call service
E108	247	E108	 Lit	Security switch error	STB or pressure switch triggered. Reset the alarm/switch and restart the device. If the error persists, call service.
E109	248	E109	 Lit	Pressure switch error	STB or pressure switch triggered. Reset the alarm/switch and restart the device. If the error persists, call service.
E110	249	E110	 Lit	NTC1	NTC1 temperature sensor failure, call service
E111	250	E111	 Lit	TC1	TC1 temperature sensor failure, call service
E113	252	E113	 Lit	Gases over temperature	Flue gases over temperature. Chimney or heat exchanger cleaning

					required. If the error persists, call service.
E114	253	E114	 Lit	No pellets	Fuel Ignition timeout expired (empty the burning pot and restart the device) or fuel tank empty (refuel the tank).
E115	254	E115	 Lit	General error	Motherboard controller error, call service.
/	/	Heating device not connected	/	/	WiRCU module not powered or without internet connection.
/	/	No response from cloud	/	/	Cloud service currently unavailable. Please try later.
/	/	No internet connection	/	/	Your smart device is not connected to the internet.